

PRODUCTS & ENGINEERED SOLUTIONS LIMITED WARRANTY

All Pulsafeeder manufactured products and systems are guaranteed against defects in materials and workmanship under normal use as follows:

- Pulsa Series, PULSAR, Pulsa GLM metering pumps: 18 months from date of shipment from the factory.²
- Drive assemblies (gearing, shafts, eccentric, and related components) in Pulsa Series, PULSAR and PulsaPro 900 metering pumps: 60 months from date of shipment from the factory.²
- Pulsa GLM drive assemblies: 24 months from date of shipment from the factory
- Pulsafeeder electronic control products, such as stroke length and motor speed controllers: 12 months from the date of shipment from the factory.
- PeriFlo, Eco, Eastern, Isochem and Eclipse pumps: 12 months from date of shipment from the factory.
- Pulsafeeder Engineered Solutions – Skid Systems: 12 months from verified start-up¹ or 24 months from date of shipment from the factory, whichever comes first.
- Equipment and accessories manufactured by others but purchased through Pulsafeeder, such as electric motors, valves, and other controls, are guaranteed only to the extent of coverage offered by the original manufacturer.

Determination of warranty coverage is solely at Pulsafeeder's discretion and is based exclusively upon our defect evaluation. All obligations and liabilities under this warranty are limited to repairing, replacing, or refunding up to the original purchase price. Pulsafeeder shall not be held responsible for any removal or replacement costs, or any additional consequential damages.

Proper maintenance and operational procedures must be followed while the pumps are operating for the warranty to remain in effect. This includes oil changes (if applicable), replacement of wearable parts, protection from physical damage, etc. Pulsafeeder Pulsalube brand oil must be used during the warranty period to maintain coverage, and proper oil change intervals must be adhered to (if applicable).

Any coverage required under this extended warranty will be provided at the Pulsafeeder factory in Rochester, NY. This warranty does not provide for field labor. This warranty does not cover any "remove and replace" charges. In situation where the customer is willing to provide field labor, Pulsafeeder will, at its discretion, provide parts at no charge for field replacement. Warranty parts sent to the field will be sent on Pulsafeeder's standard Bill + Credit terms. New parts are shipped and invoiced. The suspected parts are returned, and upon warranty determination at the factory, a credit is issued against the original invoice.

This warranty does not extend to and specifically excludes the following:

- Damage by corrosion or erosion that is NOT a result of defects in workmanship or materials.
- Normal wear items (diaphragms, piston seals, gear pump bearings, wear plates, valve assemblies, rollers, hoses and tubes, etc.).
- Improper maintenance.
- Improper protection during normal operation and/or storage².
- Improper piping by the buyer or any third party.
- Defects caused by misuse, abuse, improper application, deployment or operation.
- Expendable items and damage resulting from unauthorized repair.



EFFECTIVE: 04/10/15
SUPERSEDES: 03/01/14

The materials of construction offered are recommendations, subject in all cases, to verification and acceptance by the customer. These recommendations are based on previous Company experience and best available information and do not constitute guarantees against wear or chemical reaction.

The above warranty is in lieu of any other guarantee, either expressed or implied. We make no warranty of fitness or merchantability. No agent of Pulsafeeder or IDEX is authorized to make any warranty other than the above.

¹ Verified start-up forms must be completed, properly signed off, and returned to Pulsafeeder Technical Support within 30 days of start-up to validate date.

² For proper storage, installation, and operation equipment must be shaded from direct sunlight, protected against ambient temperatures below freezing 32 °F/0 °C and above 120 °F/49 °C and protected against environmental conditions.